

Healing Hands

registered massage therapy

Healing Hands Registered Massage Therapy Privacy Policy

The following is a requirement of the Personal Information Protection and Electronic Documents Act and Personal Health Information Protection Act (PHIPA)

Collection

With your consent, the following information is collected and updated directly from our or from an authorized substitute acting on your behalf.

- 1. The necessary personal health information for the purpose of providing a safe and effective health care. We may sometimes collect necessary personal health information about you from other sources, if we have obtained your consent to do so, or if the law permits.
- 2. The necessary personal financial information for the purpose of administering payment for health services provided.

Uses and Disclosures of Personal and Health Information

Your personal health information will be used and disclosed only for the purpose of:

- 1. Treating and providing health care to you;
- 2. Receiving or directly invoicing your payment for treatment and health care provided;
- 3. Conducting risk management and quality improvement activities;
- 4. Complying with legal and regulatory requirements; and
- 5. Fulfilling other purpose permitted or required by law.

Your rights

At any time you may access, correct your personal health records, or withdraw your consent for some of the above uses and disclosures (subject to legal exceptions) by contacting **Healing Hands Registered Massage Therapy**.

Professional Responsibilities

Providing you with best services, includes treating your personal health information with the same care and respect as you are treated. Appropriate steps are taken to protect your personal information from theft, loss, unauthorized access, copying, modification, uses, disclosure and disposal.

Contact

For more information regarding the privacy protecting practices, or to raise any concerns contact;

Healing Hands Registered Massage Therapy

2020 Unit 5 Lanthier Road Orleans, ON K4A 3V4 613-845-0633

If you think your rights have been violated, you have the right to file a complaint to"

The Information and Privacy Commissioner/Ontario

2 Bloor St. East Suite 1400 Toronto, ON M4W 1A8 1-800-387-0073

www.healinghandsrmt.com